

aPriori Expert Services Program

DATA SHEET

aPriori Expert Services ensures you get maximum value out of your deployment by providing you with a dedicated aPriori expert who works directly with your team to help you achieve your specific cost management objectives.

aPriori Expert Services is a flexible program that can address a variety of activities to help you reach your target cost and cost reduction goals. The expert services hours are run on a monthly cadence, and your expert services consultant will work with you at the beginning of each month to plan and prioritize activities for the month ahead that fit within the allotted hours. The activities the expert services includes, but is not limited to, are user mentoring in the form of live training or documentation and videos, part costing services, building custom reports, VPE upgrade support, process configuration, metrics tracking support, workflow training, and deploying new product features.

Delivery Process



Your consultant will meet with you to plan activities for the coming month that fit within your monthly allotment of hours. During the month, your consultant will work on these activities as well as respond to any ad hoc requests. At the end of the month, you will receive a report outlining the services completed during the month. Any hours not consumed will not carry over into the following month, with the exception of the first 2 months where hours are allowed to carry over.

What Can Expert Services Do For Me?

Your dedicated Expert Services Consultant can provide the following support:

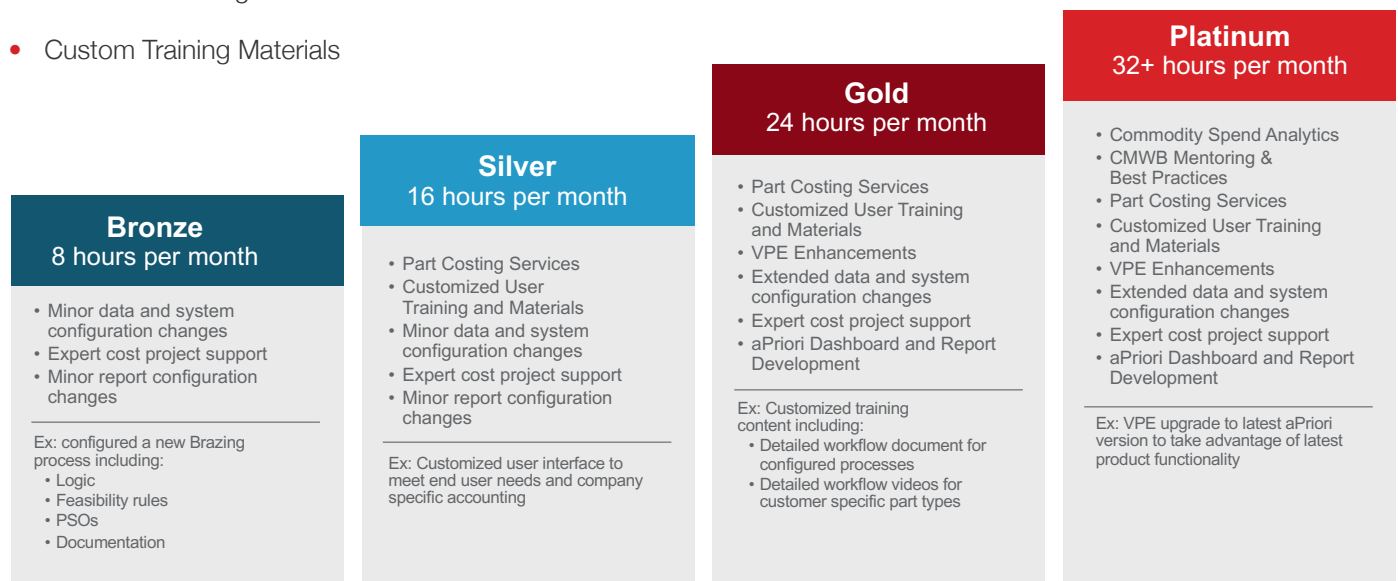
- Enhancing VPE Configuration
- VPE Maintenance
- User Mentoring
- VPE Tuning and Calibration
- aPriori Product Expertise
- Spend Analysis Support
- Part Costing
- Expert Advisement
- Report Building
- Value Tracking Support
- Deploying New Product Features
- CMWB Mentoring/Best Practices
- Custom Training Materials

What Are The Benefits?

A dedicated Expert Services Consultant will support all of your aPriori projects to accelerate the time to value and to provide expert advice on how to maximize the value of your aPriori deployment. Regular tuning of your system leads to better output and user adoption, and having direct access to an aPriori expert enables on-demand configuration without the need to wait for approval of funding. Continual access to our expertise will accelerate your rollout, improve productivity, and increase your ROI.

Getting Started

We offer four levels of service, ranging from 8 hours per month up to a full time resource. You choose the level of service that best fits your needs, and you can increase the monthly allotment at any time if you find you need more hours to complete the activities in queue as your priorities change and various projects arise.



Monthly task planning and usage reporting included in all programs



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